

## **DENNIS MICHAEL OPACKI, CISSP**

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### QUALIFICATIONS

- Dynamic, seasoned and professional information technology leader with over a decade of experience
- Advanced degree in Information Assurance from a university accredited by the NSA
- Excellent skills in communication, critical thinking and problem solving; demonstrated thought leadership in information architecture, security metrics and risk management
- Demonstrated ability acting as an effective communications intermediary between business and technical professionals
- Hands-on technical experience creating business solutions with Perl, C, .Net, Solaris, Linux, Windows, Oracle, MySQL, Postgres and Microsoft SQL Server
- Experience designing, implementing and operating on-demand and live media distribution platforms based on Adobe Flash Media Server (FMS), Microsoft Windows Media Server (WMS) and HTTP progressive download
- Currently conducting independent research into the application of forward-feed neural networks in predicting the likelihood of network security compromise

### EMPLOYMENT HISTORY

#### **2007 – Present      Director, Core Systems and Security, Internap, Seattle, WA**

- Responsible for the systems architecture, operation and troubleshooting of Internap's intelligent routing and content distribution networks (CDN), a hybrid Linux/Windows environment consisting of roughly two thousand production servers.
- Designed and implemented a custom infrastructure-monitoring platform with automated failure isolation and root cause analysis.
- Served as the company's senior security leader, with responsibility for risk management, security compliance and infrastructure hardening.

#### **2005 – 2007          Senior Security Consultant, Covestic, Seattle, WA**

- Served as a security architect on consulting engagements for Microsoft, Boeing and REI.
- Developed information security scorecards and audit programs to assist Fortune 500 companies in driving accountability and policy compliance within their organizations.
- Conducted formal PCI security assessments.
- Led PCI-related network segmentation efforts for a major retailer.

- 2004 – 2005            Sr. Manager, Network Services, Disney, Seattle, WA**
- Served as acting director of Technical Services (network/systems/storage) with responsibility for network architecture, engineering, deployment, and operation of live site and production network infrastructure, including ESPN.com, ABCNews.com, and Disney.com.
- 2000 – 2004            Director, Information Security, Internap, Atlanta, GA**
- Held progressively senior management roles, including Manager of Systems Infrastructure Design, Sr. Manager of Core Systems Development, Sr. Manager of IT Systems and Security and Director of Information Security.
  - Managed senior engineers in the design, engineering and operation of a secure and fault-tolerant network and systems architecture.
  - Developed a corporate information security program based on ISO/IEC 17799.
  - Established and managed the company's Computer Security Incident Response Team.
- 1999 - 2000            Sr. Manager, Network Engineering, Reflex Communications, Seattle, WA**
- Designed, deployed, and managed the Reflex nationwide private ATM/IP backbone for the delivery of enhanced residential broadband service.
  - Managed the Network Operations Center to provide 24x7 support for the Reflex production network.
- 1999                    Manager, Network Operations, Winstar Communications, Seattle, WA**
- Managed the day-to-day operations of the nationwide Winstar ATM, frame relay, and IP/Internet networks spanning over 50 cities.
- 1997 – 1999            Director of Operations, Wolfe Internet, Seattle, WA**
- Responsible for core network engineering, network operations, customer support, software development, and professional services.
- 1990 – 1997            Nuclear Power Plant Supervisor/Instructor, United States Navy**
- Performed troubleshooting of emergent faults in high stress situations.
  - Conducted on-the-job and classroom-based power plant training for over 7,000 officers and enlisted personnel.
  - Conducted qualification boards for prospective nuclear power plant operators.

## EDUCATION AND CERTIFICATION

- Masters of Science in Information Assurance, Norwich University, Cum Laude (2007)
- Bachelor of Science in I.T. Security, Western Governors University (2005)
- Graduate, Naval Nuclear Power School (1990)
- Qualified Data Security Professional (QDSP) from Visa (2006)
- Certified Information Systems Security Professional (CISSP) from ISC2 (2003)

## HONORS AND ASSOCIATIONS

- Navy Achievement Medal; Secretary of the Navy – 1996
- Institute of Electrical and Electronics Engineers (IEEE)
- Mensa, Individual Member

## PAPERS AND PRESENTATIONS

- 2008 *TM583, Strategic Management of Technology, Keller Graduate School, Faculty.*
- 2008 *SE571, Principles of Information Security and Privacy, Keller Graduate School, Faculty.*
- 2007 *Lets Talk About Risk*, Pending journal review.
- 2006 *Human Factors in Information Assurance*, Guest Lecture, LIS498, University of Washington.
- 2006 *Security Metrics: Communicating information security's business value to management*, Presented at InterFace Seattle 2006.
- 2006 *The Human Side of Security Metrics*, Presented at USENIX 2006 Metricon workshop.
- 2005 *Security Metrics: Building Business Group Security Scorecards*, Covestic white paper.
- 2004 *Surviving Denial of Service Attacks*, Internap white paper.

## REFERENCES

Available upon request